



## Hemet Public Service Counters Closed, Effective Immediately

In acknowledgement of the continued developments of COVID-19, the City of Hemet is closing its service counters to the public. Staff will still be present at City Hall, but in order to limit the potential exposure by the public, all City business will be conducted electronically or telephonically. In the interim, shutoffs and late fees will not be assessed for utility payments until further noticed; and library due dates have been extended until May 6. Community members can still access help online and by calling staff. Visit [Hemetca.gov/covid-19](https://hemetca.gov/covid-19) for more information. Use the chart below to continue conducting business with staff.

Department	Website	Email	Phone Number
Library	<a href="https://hemetca.gov/library">Hemetca.gov/library</a>		951-765-2440
Engineering	<a href="https://hemetca.gov/88/engineering">Hemetca.gov/88/engineering</a>	<a href="mailto:engrstaff@cityofhemet.org">engrstaff@cityofhemet.org</a>	951-765-2360
Planning Division	<a href="https://hemetca.gov/96/Planning">Hemetca.gov/96/Planning</a>	<a href="mailto:planstaff@cityofhemet.org">planstaff@cityofhemet.org</a>	951-765-2368
Code Division	<a href="https://hemetca.gov/85/Code-Enforcement">Hemetca.gov/85/Code-Enforcement</a>	<a href="mailto:codestaff@cityofhemet.org">codestaff@cityofhemet.org</a>	951-765-2339
Building Division	<a href="https://hemetca.gov/68/Building-Safety">Hemetca.gov/68/Building-Safety</a>	<a href="mailto:bldgstaff@cityofhemet.org">bldgstaff@cityofhemet.org</a>	951-765-3871
Utility Billing	<a href="https://hemetca.gov/227/online-bill-pay">Hemetca.gov/227/online-bill-pay</a>	Automated Payment Call: 844-493-0159	951-765-2350
Human Resources	<a href="https://hemetca.gov/92/Human-Resources">Hemetca.gov/92/Human-Resources</a>	<a href="mailto:hrstaff@cityofhemet.org">hrstaff@cityofhemet.org</a>	951-765-2315
Public Works	<a href="https://hemetca.gov/751/Public-Works">Hemetca.gov/751/Public-Works</a>	Report Issues to: <a href="https://Yourgov.cartegraph.com">Yourgov.cartegraph.com</a>	951-765-3712
Police Department	<a href="https://hemetca.gov/97/Police">Hemetca.gov/97/Police</a>		951-765-2400
Fire Department	<a href="https://hemetca.gov/90/Fire">Hemetca.gov/90/Fire</a>		951-765-2450

Staff is available to answer questions and to continue to serve the public. Please direct inquiries to the Office of the City Manager (951-765-2301) or to the Hemet's Emergency Services Coordinator (951-765-2451). Updates will continue to be posted on the City's website: [hemetca.gov/covid-19](http://hemetca.gov/covid-19). Also use the following resources to stay informed.

1. Center for Disease Control: <https://www.cdc.gov/coronavirus/index.html>
2. Travel advisories: <https://wwwnc.cdc.gov/travel/notices>
3. Governor Newsom's Executive Order: <https://www.gov.ca.gov/wp-content/uploads/2020/03/3.12.20-EO-N-25-20-COVID-19.pdf>
4. Riverside County Public Health: <https://www.rivcoph.org/coronavirus>