



City of Hemet
 Finance Department - Utility Billing
 445 E Florida Avenue, Hemet, CA 92543
 Phone: (951) 765-2350
 Email: CS@hemetca.gov

Utility Payment Plan Agreement

Application Date: _____ Account No: _____
 Customer Name: _____
 Service Address: _____
 Mailing Address: _____
(if different from service address)

Total account balance: _____
 Down Payment: _____
 Total Payment Plan Amount: _____

Per this agreement with the City of Hemet Utility Department, you have agreed to:

- Payments of _____ in addition to my current monthly utility charges, due no later than the 15th of each month beginning _____.

This Payment Plan Agreement ("Agreement") is entered into between _____
(customer name)
 hereinafter referred to as the "Customer," and the City of Hemet Utility Department, hereinafter referred to as the "Utility Department," effective as of _____.
(today's date)

The Customer acknowledges and understands that timely payment of utility bills is essential for the provision of uninterrupted water services. The Customer also understands that although the monthly statement reflects a due date by which the payment plan must be paid off, the monthly bill must be paid on a monthly basis according to the provided schedule, which indicates the correct due date. The Customer understands and confirms receipt of said schedule. _____
(initial here)

This Agreement serves as a legally binding agreement between the Customer and the Utility Department, governing the terms of the payment plan arrangement. The Customer further acknowledges that timely payment must be made on all new current bills and all payment plan payments. Failure to adhere to this requirement may result in water service disconnection. A notice will be delivered to the service address at least 5 business days in advance to indicate the intent of disconnection unless full delinquent balance is paid. Additionally, it is understood that failure to receive a bill does not relieve the consumer of liability for payment.

By signing this Agreement, the Customer agrees to adhere to the terms outlined herein and acknowledges full understanding of their responsibilities and obligations as stipulated by the Utility Department.

 Customer Signature Date

 City of Hemet Date