



***2020 Consolidated Annual Performance and Evaluation Report
(CAPER)***

***City of Hemet
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Hemet, California 92543
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CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The City of Hemet desires to increase self-sufficiency and economic opportunity for lower income residents and individuals with special needs through utilization of CDBG grant funds following the City's priority needs; to enhance affordable home ownership and affordable rental housing; to improve existing infrastructure or facility projects; to fund infrastructure projects through enhancement of public facilities; to support the local Continuum of Care to aid homeless persons and families, and to end chronic homelessness; to provide supportive services for persons with special needs, including youth, elderly, and persons with disabilities. The completion of this first year of the five year 2020-25 Consolidated Plan has had the following accomplishments:

- Code Enforcement blight reduction efforts continue with health and safety inspections in CDBG eligible areas resolving 621 violations.
- Care-A-Van provided transportation services to 409 first time riders who are Hemet senior residents 62 years of age or older and of low/moderate income.
- Fair Housing Council of Riverside County supported 2,537 Hemet residents requiring housing assistance for Landlord/Tenant issues. Program Year 2020 Landlord/Tenant complaints totaled approximately 1,000.
- The Center Against Sexual Assault (CASA) supported 14 individuals with providing sexual assault exams.

This first year of the Consolidated Plan were met with unusual and extraordinary challenges due to the COVID-19 pandemic and stay-at-home orders. The pandemic and mandated orders did not allow the residents to leave their home unless they were an essential worker or absolutely necessary due to the danger of the coronavirus. These orders to stay home affected the ability of the City staff to do their work and especially the sub-recipients allocated CDBG grant funds to fully assist City residents with their needs. The Code Enforcement Division also had unanticipated staffing changes that reduced their ability to conduct inspections. Significant reductions in number such as: the number of inspections completed by the Code Enforcement Division, reduced number of transportation rides provided to seniors/disabled residents by Care-A-Van, and reduced number of exams provided by CASA. Although a few of the CDBG sub-recipients met their goals, overall their accomplishment numbers were reduced. Table 1 – Accomplishments reflects the actuals during 2020-2021 program year.

The City received Community Development Block Grant – Coronavirus (CDBG-CV) for projects to prevent, prepare for, and respond to coronavirus. Two substantial amendments to the FY 20-21 Annual Action Plan were completed to include projects to assist residents and the community affected by COVID-19. Accomplishments for completed CDBG-CV projects are included in Table 1 – Accomplishments.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Code Compliance	Affordable Housing Public Housing Code Enforcement	CDBG: \$221,449	Housing Code Enforcement/Foreclosed Property Care	Household Housing Unit	20792	0	0.00%	20792	0	0.00%
Crime Free Housing Program	Affordable Housing Public Housing Non-Housing Community Development	CDBG: \$38,551	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	9438	0	0.00%	9438	0	0.00%

CV - Economic Development	To prevent, prepare for, and respond to coronavirus.	CDBG-CV3: \$360,000	Businesses assisted	Businesses Assisted	36	0	0.00%	36	0	0.00%
CV - Homelessness Prevention	Homeless To prevent, prepare for, and respond to coronavirus.	CDBG-CV: \$275,000	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	90	72	0.00%	90	72	77.8%
CV - Homelessness Prevention	Homeless To prevent, prepare for, and respond to coronavirus.	CDBG-CV3: \$149,750	Homelessness Prevention	Persons Assisted	225	241	192.8%	225	241	192.8%
CV - Planning and Administration	To prevent, prepare for, and respond to coronavirus.	CDBG-CV3: \$49,523 / CDBG-CV: \$6,000	Other	Other	0	0	0.00%	0	0	0.00%
CV - Support Services	To prevent, prepare for, and respond to coronavirus.	CDBG-CV3: \$ / CDBG-CV: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	662	1152	174.02%	662	1152	174.02%

Fair Housing	Affordable Housing Non-Homeless Special Needs	CDBG: \$38,400	Other	Other	1200	2537	211.42%	1200	2537	211.42%
Homeless Prevention	Affordable Housing Homeless Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$16,305	Homelessness Prevention	Persons Assisted	250	241	96.40%	250	241	96.40%
Infrastructure and/or Public Facilities	Non-Housing Community Development	CDBG: \$331,636	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	85169	0	0.00%	85169	0	0.00%
Planning and Administration	Planning and Administration	CDBG: \$111,600/ CDBG- CV3: \$49,523/ CDBG-CV: \$6,000	Other	Other	0	0	0.00%	0	0	0.00%
Senior and Disabled Home Repair Program	Affordable Housing Non-Homeless Special Needs	CDBG: \$181,685	Homeowner Housing Rehabilitated	Household Housing Unit	22	10	45.45%	22	10	45.45%

Support Services	Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$83,461	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1111	237	21.33%	1111	237	21.33%
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Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

Hemet is committed to the overall goal of the Community Development Block Grant, which as a community planning and development program, is to develop viable urban communities by providing decent housing, a suitable living environment and expanding economic opportunities principally for low- and moderate-income persons. The goal of the City of Hemet, with funding from CDBG, is to increase self-sufficiency and economic opportunity for lower-income residents and individuals with special needs so that they can achieve a reasonable standard of living. This CAPER is a detailed description of efforts to provide new or improved availability/accessability, affordability, and/or sustainability of these goals within the City of Hemet.

As listed in the Accomplishments table above, all CDBG and CDBG-CV funded activities address at least one of the goals listed in the City’s 2020-2025 Consolidated Plan and 2020 Annual Action Plan. Funding was directed toward the established priority needs of housing, public facilities & infrastructure, economic development, homeless prevention, and supportive services; providing 100% benefit to persons of very low, low, and moderate income. Additional accomplishment data is listed in APPENDIX D.

Based on the objectives and proposed uses of the CDBG and CDBG-CV funds as identified in the 2020 Annual Action Plan and subsequent substantial amendments submitted to and approved by HUD, evaluation of the activities completed indicates that the major goals of the CDBG program were met overall. Although the City is confident that the use of CDBG funds met the law and had a significant, positive impact on the lives of persons with very low, low, and moderate income, requests far outweigh resources which are not sufficient to address all of the needs of low- and moderate-income persons or special needs residents.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG
White	1,996
Black or African American	393
Asian	61
American Indian or American Native	0
Native Hawaiian or Other Pacific Islander	3
Total	2,453
Hispanic	856
Not Hispanic	1,597

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

The racial and ethnic composition by percentage of the total population of the City of Hemet according to the 2010 census statistics (www.census.gov) is:

White 67.71%, Black or African American 6.42%, Asian 2.99%

Hispanic 35.79% Non-Hispanic 64.21%

The racial and ethnic composition by percentage of the families assisted in Program Year 2020 by the CDBG grant fund is:

White 81.40%, Black or African American 16.0%, Asian 2.5% Other 0.1%

Hispanic 34.90%, Non-Hispanic 65.10%

Use of CDBG funding follows the 2010 census statistics of the ethnic and racial composition of the City as the end users of the grant. The Black/African American percentages indicate higher percentages of this category are provided services by the CDBG grant than the percentage of population. This would seem to indicate that the Black/African American residents were in need of services and/or sought out services during program year 2020. Since this grant is mainly for the very low-, low-, moderate- income segment of population the assumption can be made that the ethnic and racial composition of residents are lower income residents and were supported by the grant funds.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	1,051,767	507,093
Other	public - federal	1,078,302	566,996

Table 3 - Resources Made Available

Narrative

The CDBG Program Year 2020, the first year related to the City’s 2020-2025 Consolidated Plan, was funded through the United States Department of Housing and Urban Development (“HUD”) beginning July 1, 2020 through June 30, 2021. Hemet was allocated \$922,109 from HUD. Additional reprogrammed funds of \$128,658 from 2017 were available for a total of \$1,051,767 in available grant funds for expenditure reimbursement.

The Other category of funding is the Community Development Block Grant - Coronavirus (CDBG-CV) that the City of Hemet received in two out of the three rounds of funding made available. The total CDBG-CV funding received was \$1,078,302. Because the CDBG-CV funding allocation required substantial amendments to be submitted for the FY 20-21 Annual Action Plan, implementation of a few of the CDBG-CV projects were delayed. Details on accomplishment data is listed in APPENDIX D.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
City Wide	100	100	

Table 4 – Identify the geographic distribution and location of investments

Narrative

The City does not have specified target areas for CDBG funding, although priority is given to the older City center area with high poverty (20% or more) census block groups which include 433.09, 434.01, 434.03, 434.04, 434.05, and 435.07.

The majority of CDBG funds were allocated the following projects:

- City of Hemet Code Enforcement Division
- City of Hemet Senior Home Repair Program
- City of Hemet Engineering Division 20-21 ADA Sidewalk and Ramps

CDBG funds were used for Code Enforcement staff hours for site visits to census tracts with low- or

moderate- income populations greater than 51%.

The Senior Home Repair program was not targeted to specific areas within Hemet. All beneficiaries of the program were low income seniors. In program year 2020, 10 households were assisted with the Senior Disabled Home Repair Program.

The City of Hemet Engineering Division is responsible for public improvements in low/mod neighborhoods through ADA ramp and sidewalk construction.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

The projected resources needed for housing, community and economic development activities far outweigh the resources available to address these needs. To meet these challenges the City of Hemet seeks to leverage funding whenever possible from local, state, federal, and private sources. Many of Hemet's successful affordable housing projects, community facilities, infrastructure improvements and public service programs incorporate multiple funding sources.

Although CDBG does not have a matching requirement, Hemet has leveraged a range of federal, state and local resources, including the State of California Housing and Community Development HOME funds, Mortgage Credit Certificates (MCC) administered by Riverside County, local utility conservation and energy efficiency programs administered by Southern California Edison and Southern California Gas, various state and federal transportation funding sources, the City's general fund and other local agency in-kind resources.

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	0
Number of Non-Homeless households to be provided affordable housing units	10	0
Number of Special-Needs households to be provided affordable housing units	12	0
Total	22	0

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	22	10
Number of households supported through Acquisition of Existing Units	0	0
Total	22	10

Table 6 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

Due to departmental restructuring, the SDHR program is being transitioned into the Community Development Department. During this time, the Finance Department has been handling all public inquiries and requests regarding the program until further direction is given by executive management. A contractor was procured to assist with the administration of the Senior Disabled Home Repair program and ten (10) senior households were assisted during Program Year 2020.

Discuss how these outcomes will impact future annual action plans.

The need is great and the SDHR program is important. Staff will continue to work through all challenges to offer this very important program to aid low income elderly and disabled homeowners to remain independent and in their homes in a safe and secure structure. We do not anticipate a decrease in the projected number of homeowners to be aided in future program years.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	7	0
Low-income	3	0
Moderate-income	0	0
Total	10	0

Table 7 – Number of Households Served

Narrative Information

In program year 2020, the Senior Disabled Home Repair program was able to assist 10 senior/disabled households with repairs to improve their home for sustainable livability. Seven (7) of the senior households were in the extremely low-income category and three (3) were in the low income category.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The Riverside County CoC has established chronically homeless persons as the highest need priority. To further this goal the Coordinated Entry System ("CES") has been implemented to guide homeless persons through the registration process regardless of age, gender, ethnicity, disability or other issues. Within the CoC there are several outreach teams from county, city and nonprofit agencies that cover geographic regions in Riverside or specific populations, such as the mentally ill, veterans, youth, and chronically homeless.

Addressing the emergency shelter and transitional housing needs of homeless persons

According to the HUD 2020 Continuum of Care Housing Inventory Chart, there are currently 839 year around emergency beds and 92 transitional housing beds in Riverside County. The goal is to utilize the Housing First approach adopted by the CoC which requires homeless being helped into permanent housing or rapid re-housing as soon as possible. Transitional housing programs and emergency shelters focus on lessening the time that a homeless person or family's length of time homeless (LOTH) is in the shelter by effective and quick assessment of homeless clients and getting them stabilized into permanent housing with intensive case management initially and support in the initial phase of residency in permanent housing. This period will serve as a time to address the other needs to maintain self-sufficiency either by accessing mainstream benefits, employment, or medical/mental health support.

Also per the 2020 HUD Continuum of Care Housing Inventory chart for Riverside County, permanent supportive housing beds has increased from 1,703 to 1,744 (2.40% increase); and increased rapid rehousing beds from 235 to 318 (35.3% increase). The CoC will continue to monitor the action steps noted above throughout the annual CoC ranking and review process where project performance measures outcomes will be evaluated. The County of Riverside Housing, Homelessness Prevention and Workforce Solutions (HHPWS) can effectively leverage additional federal and state funds and in-kind support, including mainstream public assistance programs. These resources are also leveraged through projects under the HUD CoC Program.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections

programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The Riverside County Executive Oversight Committee on Homelessness ("EOCH") has an action plan developed after the 2017 Point-In-Time count. The EOCH collaborated with the following agencies in developing this plan: Code Enforcement Department, Department of Animal Services, Department of Public Social Services, Economic Development Agency, Office of County Counsel, Housing Authority, Probation Department, Riverside County Executive Office, Riverside County Sheriff, Riverside University Health System ("RUHS"), RUHS-Department of Behavioral Health, RUHS-Population Health, and RUHS-Public Health. These agencies formed the plan to first address homelessness; by designing a coordinated system to identify those individuals and families most likely to become homeless and provide necessary resources to prevent homelessness, next developing a coordinated discharge system between all county departments for person's transitioning from one department's care into another to target chronically homeless, veterans, families, and youth. Many steps within this plan are in development stages by the cooperating agencies with the goal of decreasing use of emergency shelters by providing transitional and permanent housing for the identified at-risk individuals and families.

Subsidized housing through developer incentives and other funding sources may be developed once funding sources have been identified in coordination with case management, education and other services to maintain stable housing.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The EOCH action plan also addresses working with local law enforcement agencies and city attorneys through a collaborative plan to ease enforcement of ordinances relating to homeless encampments, developing a court process for homeless individuals to resolve fines for old and new violations, and seeking other proactive solutions to end policies that perpetuate homelessness.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The City of Hemet will continue to support homeless and public housing activities initiated and provided by the Housing Authority of the County of Riverside whenever possible. The Community Development Department of the City of Hemet continues to review zoning, city ordinances, and other internal processes with the focus on providing incentives to developers, reduction in neighborhood decay and blight, and property owner awareness of security for renters in extremely low, low to moderate census tract areas of the City.

The City of Hemet 2021-2029 Housing Element is in the process of being approved. The Housing Element discusses encouraging the use of density bonuses in accordance with the State Density Bonus Law. The Community Development Department established City ordinances to promote housing and community investment, below are two examples of incentives to developers:

City Ordinance Sec.90-163. - Density bonuses for qualifying housing developments containing lower, very low, and moderate income units. This ordinance section provides details to the developer of a housing development on the qualifications for approval of a density bonus and approvals through the Community Development Department planning staff.

City Ordinance Sec.90-166 - Density bonuses for qualifying senior citizen housing developments. This City ordinance is to encourage housing for senior citizens.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The Housing Authority operates on the premise that affordable housing is not the end goal for a family but a stepping stone to reach full sufficiency in market rate housing. The ultimate goal is for the agency's families to successfully graduate to homeownership. To actively engage residents in this goal, the agency has taken the following actions:

- Regular engagement of residents via onsite manager, a resident newsletter, and specialized self-sufficiency coaches funded through HUD's Resident Opportunity and Self Sufficiency ("ROSS") program.
- Outreach information to all public housing residents on community homeownership initiatives and credit counseling agencies.
- Collaborating with local Habitat for Humanity agencies to provide public housing residents with targeted homeownership opportunities.
- Implementation of grant funded ROSS program (noted above) at strategic public housing sites to provide one on one coaching to families with the goal of increasing the household's income and assisting the household with obtaining homeownership within a three year period.

Actions taken to provide assistance to troubled PHAs

The Housing Authority of the County of Riverside ("HACR") is not a troubled agency and has been HUD rated as either a "High Performer" or a "Standard Performer" in the past 5 years.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The City of Hemet will continue to support development of additional affordable ownership and rental units. Development of affordable housing requires substantial leverage of public funds, and multiple layers of funding are often needed to address the subsidies required. The City will continue efforts to implement strategies and strengthen alliances with its partners to expand affordable housing. Currently the City offers density bonus incentives for the inclusion of affordable housing in new housing developments and provides streamlined permit processing for affordable housing developments. The Planning Department continues to review and streamline its application process procedures.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The main obstacle to meeting underserved needs continues to be the availability of funding. The availability of both federal and state sources is a primary determinant in the ability of local jurisdictions to address identified needs. Federal and state funding of housing and community development programs continues to be reduced and future funding from traditional sources is debatable as lawmakers attempt to balance federal and state budgets. The City will continue to pursue all available sources of funding to address the needs of affordable housing and community development. The City of Hemet General Plan 2030 Housing Data (appendix C) discusses the need for smaller one to two bedroom units with 2010 statistics indicating 83% of non-family households consist of single persons and the largest percentage (43%) of family households consist of two persons. Hemet's median household income of \$39,726 in 2019 lagged significantly behind area cities of Temecula at \$96,183, San Jacinto at \$52,009, Perris at \$63,829, Moreno Valley at \$66,134, Lake Elsinore at \$71,476, and Riverside County median income of \$72,905. Identifying the type of housing needs aids the City in outreach to prospective developers. Annual application to CDBG for Senior and Disabled Home Rehabilitation grants to correct health and safety violations or provide ADA improvements for owner occupied very low and extremely low Hemet residents also assists with meeting underserved needs of the community.

Mobile Home Park inspections by Code Enforcement, Building Division, and Fire Department will continue to identify issues affecting habitability. The purpose of these inspections will be to target mobile home parks with the most serious problems while preventing the deterioration of parks currently in sound conditions, in accordance with Title 25.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The Consumer Product Safety Commission banned the use of lead-based paint in housing in 1978. According to the Department of Housing and Urban Development, approximately 35 million US homes contain lead paint. Any housing built prior to 1979 is considered to be at risk of containing some amount of lead-based paint. In particular, housing units constructed prior to 1950 have been found to have some of the highest levels of lead-based paint.

Under the Residential Lead-Based Paint Hazard Reduction Act of 1992 - Title X, a lead-based paint (LBP) hazard is defined as "any condition that causes exposure to lead from lead-contaminated dust, lead-contaminated soil, lead-contaminated paint that is deteriorated or present in accessible surfaces, friction surfaces, or impact surfaces that would result in adverse human health effects." The City of Hemet, Housing Authority of Riverside County, Riverside Department of Public Health and the State of California Childhood Lead Poisoning Prevention Branch all have a role in addressing LBP hazards in Hemet.

The Childhood Lead Poisoning Prevention Program is a tool in the identification of lead hazards in the home, the Lead Hazard Reduction Compliance and Enforcement Program provides technical expertise in lead based paint management, the Lead Hazard Control Program requires the enforcement and prosecution of persons who refuse to abate lead hazards in housing occupied by low income families with children, the HEPA Vacuum Lending Program provides training and use of commercial grade HEPA vacuums to low income residents who want to do their own interim control, and the Public Health Department Childhood Lead Prevention Program provides outreach services to WIC, schools and communities.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City of Hemet continues its efforts to reduce the number of families and individuals living in poverty. The City focuses on supporting programs that raise household incomes and stabilize housing situations. The City utilizes CDBG funds to support the continuation and implementation of affordable housing that help homeless persons make the transition to permanent housing and independent living.

Hemet will use resources from state, federal and private sources to provide a number of community-based and direct services aimed directly or indirectly at decreasing the poverty level. These programs include: job enrichment, development, and placement through education and economic development, food pantry programs, and programs designed to prevent and alleviate the devastating impact of domestic violence, which often plunge women and their children into poverty.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

Identifying strengths and gaps provides a basis for cooperative strategies to fill gaps in the housing and community development delivery system. Focus on the institutional structure involves a broad strategy

of coordination, empowerment, and communication with public, private, and non-profit sectors. Gaps in services, identified through the needs assessment process will be CDBG funded when innovative supportive services are presented during the annual funding process. CDBG funding will also be used to offset program delivery costs as appropriate.

City of Hemet staff maintain working partnerships with the Riverside County Employment Development Department, local financial institutions, school districts, community businesses, public agencies, and private partners such as Fair Housing Council of Riverside County and local nonprofits.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City continues to enhance coordination between public and private housing and social service agencies through collaboration with various local nonprofit organizations, the Housing Authority of the County of Riverside, the County of Riverside Economic Development Agency and other agencies that partner with the City to revitalize low income communities utilizing CDBG, mortgage revenue bonds, CalHome, and mortgage credit certificates.

The City as a collaborative partner of the CoC continues to play an important role in both facilitating and directly bringing together disparate interests to develop new or strengthen existing institutional structures, and enhance coordination between housing and service agencies. There are a variety of services for special needs populations and persons experiencing homelessness; however, major gaps in the service delivery system exist, including: inadequate funding to provide the level of services needed; lack of coordination and communication among different agencies; and uneven geographic coverage of services, with some rural and remote communities being underserved.

In addition, the following issues have been identified:

- Lack of public awareness of services and needs
- Local politics and agendas
- Local policies and procedures
- Institutional barriers (service areas)
- Underutilization of non-profit agencies as partners
- Language barriers
- Community apathy

Actions to overcome these obstacles will continue as part of the Annual Action Plan and Citizen Participation processes.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

It is the City of Hemet's responsibility, as a recipient of CDBG to monitor the subrecipient activities and determine whether its use of CDBG funding is appropriate and meets federal regulations. A monitoring process ensures that the City of Hemet meets its primary legal obligation to ensure that all subrecipients comply with all federal regulations governing the administrative, financial and programmatic operations, and achieve their performance objectives within schedule and budget. The following objectives provide a detailed explanation of the desired monitoring goal:

- To determine if a subrecipient is carrying out its community development program, and its individual activities, as described in the application for CDBG assistance and the Subrecipient Grant Agreement.
- To determine if a subrecipient is carrying out its activities in a timely manner, in accordance with the schedule included in the Agreement.
- To determine if a subrecipient is charging costs to the project that are eligible under applicable laws and CDBG regulations and reasonable in light of the services or products delivered.
- To determine if a subrecipient is conducting its activities with adequate control over program and financial performance and in a way that minimizes opportunities for waste, mismanagement, fraud and abuse.
- To assess if the subrecipient has continuing capacity to carry out the approved project, as well as other grants for which it may apply.
- To identify potential problem areas and to assist the subrecipient in complying with applicable laws and regulations.
- To assist subrecipients in resolving compliance problems through discussion, negotiation, and the provision of technical assistance and training.
- To provide adequate follow-up measures to ensure that performance and compliance deficiencies are corrected by subrecipients and not repeated.
- To comply with the federal monitoring requirements of 24 CFR 570.501(b) and 24 CFR 85.40.
- To determine if conflicts of interest exist in the operation of the CDBG program per 24 CFR 570.611.
- To ensure that required records are maintained to demonstrate compliance with applicable regulations.

The three most important strategies for effective monitoring are:

- On-site field visits during the program year;
- Open communication between City of Hemet staff and subrecipient staff; and

- Assisting subrecipients in creating effective and efficient record-keeping systems.

During program year 2020, COVID-19 and the Stay-at-Home order did not allow for staff or sub-recipients to physically meet. A desk review was completed with the sub-recipients.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

Based on Hemet's Citizen Participation Plan, the City met its public participation requirement concerning the funding of CDBG activities. The citizen participation process ensures that the City maintains priorities that benefit the jurisdiction as a whole and supports public service groups within the City including those that primarily benefit seniors, youth, persons with special needs, the disabled and the homeless.

The City prepared its Consolidated Annual Performance and Evaluation Report (CAPER) for the period of July 1, 2020 through June 30, 2021. Please see **Appendix A** for the public notices in English and Spanish notifying the public of the completion of the draft CAPER and the locations the CAPER is available for public review. **Appendix B** will contain any public comments received during the public noticing period. The public notice states CDBG funds were spent in accordance with the approved Five-Year Consolidated Plan and the 2020 Annual Action Plan, which primarily benefits low and moderate-income persons or households.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The CAPER is prepared annually to capture progress toward meeting identified needs and achieving goals. The City has been successful in implementing its public improvement and community service projects and programs, as well as meeting the established objectives and foresees continued progress through the 2020-2025 Consolidated Plan and One-Year Action Plans. Key data related to each of the goals and outcomes are summarized in section CR-05. These accomplishment tables are generated to measure outputs and outcomes. HUD implemented this ongoing performance process to assess efficiency, cost effectiveness, and the impact of projects and programs in Hemet neighborhoods. As a result of monitoring performance measures, operational assessments, resource allocation issues, and policy questions can be identified and addressed in a timely manner. The City strongly supports and encourages community-wide participation, input, cooperation, and feedback from all residents. The City's Citizen Participation Plan allows for minor and technical amendments. Substantial amendments

require approval by the City Council through a public notice and public hearing.

There have been no changes to program objectives as a result of Program Year 2020 activities and sub-recipient applications.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

Not applicable.

